

# For Patients and Families

Arkansas Children's Care Network (ACCN) will fundamentally transform health care delivery for the children of Arkansas through a clinically integrated network (CIN) comprised of health care professionals who provide coordinated and accountable pediatric care supported by a sustainable financial model. This network will improve quality, access, patient/family experience, and affordability of health care while also increasing physician engagement and satisfaction.

ACCN will be the nation's first statewide pediatric CIN, promoting collaboration among primary care and specialty providers who treat children across Arkansas. ACCN will enable its partners to work together in a clinically integrated manner, using common health protocols and pathways so that each child receives quality care at the most appropriate location.

## What does ACCN offer to Arkansas's children and families?

- Access to excellent, consistent, and timely patient-centered care across the state of Arkansas
- Improved coordination of care
- Enhanced health outcomes
- Cost-effective pediatric services available close to home
- Access to programs to improve the social determinants of health

# Patient and Family Resources

The following resources are provided to help you make the best decisions for your child's health and wellbeing.

## Arkansas Children's Based Resources

Family Resource Center

The new [Winnie M. Lowe Family Resource Center](#) provides a wonderful space for patients, families and staff to learn about a new or existing diagnosis and the prevention of accident and injury.

Injury Prevention Center

The Injury [Prevention Center at Arkansas Children's Hospital](#) is the only multi-faceted injury prevention program in Arkansas whose mission is to reduce injury, death and disability in Arkansas through service, education, innovative research and advocacy.

## Statewide Resources

Head Start

Head Start is a program to support the healthy development of young children. Toddlers learn about the importance of feelings and friendships while developing problem solving skills and preparing to start school. [Complete a Head Start application](#) in English or Spanish.

Apply for Arkansas Medicaid

The process to learn how to [apply for Medicaid in Arkansas](#) is simple, as the Department of Human Services only points applicants in one direction. In order to submit a Medicaid application, you must go to a local Department of Human Services office.

ARKids First – Now for More Kids!

[ARKids First health insurance](#) provides two coverage options for more than 70,000 Arkansas children who otherwise might have gone without.

### Connect Care

[ConnectCare](#) is a program administrated by the Arkansas Department of Health. The Arkansas Medicaid Program contracts with the Department of Health to assist Medicaid and ARKids First families find a Medical Home by helping them find a primary care doctor (PCP) and dental care.

### Medicaid Transportation

If your child is covered by Medicaid then the Non-Emergency Transportation (NET) program may be able to give you a ride to and from your doctor's appointments. You do not have to pay for anything and there is no limit on the number of trips or miles you can travel. [Schedule your ride](#) and be sure to call 48 hours in advance.

### Arkansas Legal Services

[Arkansas Legal Services](#) is an online tool to support equal access to justice for all Arkansans. They offer support by phone, do-it-yourself legal help and self-help forms on a range of topics including consumer law, family law, health, support to veterans and military personnel. You can submit a brief application on-line.

### Low Income Home Emergency Assistance Program

The Department of Human Services provides utility support through the Low Income Home Energy Assistance Program. Services include onetime per year payment to the household's energy supplier and case management services to enable households to reduce their energy costs. These services are available in the [Arkansas Community Action Agency Directory](#).

### Supplemental Nutrition Assistance Program (SNAP)

The Supplemental Nutrition Assistance Program (SNAP) provides benefits to low-income individuals and families and provides economic benefits to communities. SNAP is the largest program in the domestic hunger safety net. The Food and Nutrition Service (FNS) works with state agencies, nutrition educators, and neighborhood and faith-based organizations to ensure that those eligible for nutrition assistance can make informed decisions about applying for the program and can access benefits. In Arkansas, you can [access the SNAP program through the Access Arkansas website](#).

### Women Infant and Children (WIC)

The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides Federal grants to States for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are

found to be at nutritional risk. You can apply for WIC in any county in Arkansas. Call your [Local Health Unit](#) or call the State Office at 501-661-2473.

## Additional Information

For a wide-ranging list of resources covering specific diagnoses and additional governmental resources, please visit the [Arkansas Children's Social Work Department's resource page](#).



**PLAIN PAGES™**  
making health information simple  
[PlainPages.org](http://PlainPages.org)

ACCN Web Content  
**Readability Assessment**

*Readability tools used:*

Fry-based Grade Level

Flesch-Kincaid Grade Level

SMOG Grade Level

**ORIGINAL Grade Level Range: 11th-17th (Mean 13.5)**